

Part 2: Reasons for Your Request

I am requesting that the Board review the order [REDACTED] issued on [REDACTED], because it contains a serious error.

dd/mm/yyyy

Shade the box(es) completely next to your reason for applying.

- I believe the order contains a serious error,
- I was not reasonably able to participate in the proceeding

In the space provided **below**, describe why you are requesting a review of the order.

If you are requesting a review because you believe the order contains a serious error, describe why you believe that the order contains a serious error. For example:

- Did the Board apply the *Residential Tenancies Act, 2006* in a situation where it did not apply?
- Did the order include a remedy that is not appropriate in the circumstances?
- Was a decision in the order affected by information that was misleading or incorrect?
- Did the order fail to comply with the rules of natural justice?

If you are requesting a review because you were not reasonably able to participate in the proceeding, describe why you were not reasonably able to participate. For example:

- Did you not receive the Notice of Hearing?
- Was the Notice of Hearing served incorrectly, for example to the wrong address or to the wrong person?
- Were you physically unable to attend?

Explain in detail why you believe the order contains a serious error or why you were not reasonably able to participate in the proceeding. As well, indicate how you think the order should be changed if your request for review is successful.

If you do not convince the Board that there may be a serious error in the order, or that you were not reasonably able to participate in the proceeding, your Request to Review an Order may be dismissed without further consideration.

This order should be reviewed because I was not reasonably able to participate in the proceedings. The L1 hearing occurred on December 1, 2021 and I tried to sign-in to the Zoom hearing on my phone. I was intending to explain to the Board why I was in arrears (I was put on maternity leave early) and request a payment plan so that my tenancy could be preserved.

On the hearing day I tried both calling in on the number provided and using the Zoom application at 9:00 AM. When I signed in using the Zoom app I was in a waiting room anticipating to be admitted but I never was. I think I was provided an incorrect zoom video link because I was never admitted through the Zoom app. After a couple hours of waiting I tried calling into the hearing using a phone and was on hold for some time. Finally I got into the correct hearing room on my phone around noon. At this time I was told by someone that my matter was already adjudicated and that I would get the Order in the mail in two weeks.

I finally got the Order January 7, 2022 and got legal advice from my community legal clinic.

I request that a new hearing be scheduled so I can participate in the proceedings and make my case to a Board Member.

Additionally, I dispute some of the arrears in the Order. From August 2021 up to and including November 2021 I paid \$1000/month towards my rent each month. I have e-transfer receipts to prove this. These payments are not reflected in the issued Order. At the Review Hearing I will be able to demonstrate the correct amount of arrears owed and explain why a payment plan would be reasonable.

I have a four year old son and I am pregnant and due for my second baby next month. It is important for me to stay in my home.